

  
**GREY GOOSE**  
WORLD'S BEST TASTING VODKA



in partnership with  
**BROWN & HUDSON**



LE LOGIS SUMMER OPEN HOUSE

25<sup>th</sup> – 27<sup>th</sup> August 2016





## LE LOGIS SUMMER OPEN HOUSE

Amid the picturesque vine-covered countryside of the Cognac region, lies Le Logis, the elegant 17th century manor house which is home to Grey Goose.

It is a suitably splendid setting for what is considered by many to be the finest vodka in the world. And this August you are invited to become one of the first guests to stay here and meet the man who created Grey Goose, Monsieur François Thibault.

Never before have the doors to Le Logis been opened to the public - and never before has Monsieur Thibault shared the secret of how he created this most premium of spirits.

This is a pilgrimage that no vodka aficionado will wish to miss. Yet only 16 people can be accommodated at Le Logis.

Such a remarkable excursion requires specialist planning. And for that reason Grey Goose has enlisted the expertise of London-based bespoke travel experts Brown + Hudson. Brown + Hudson excel in creating unique travel experiences that their clients will talk about for the rest of their lives. And this weekend at Le Logis has all the potential to meet such exacting standards.

First and foremost is your audience with Monsieur Thibault - the Cellar Master and creator of Grey Goose. He will explain its genesis, and the way that nature, craftsmanship and science came together to produce his unique spirit.

In Le Logis's ambiance of informal luxury, you'll find learning has never been such fun. Indeed, that fun continues when one of Grey Goose's top mixologists teaches

you the tricks of the cocktail trade - and helps you create your own Grey Goose based masterpiece.

There's also be a master chef in residence who will prepare culinary delights drawn from local produce. In fact, this is a truly immersive experience of not only a global brand but also of a rural French way of life unchanged for generation to generation (you'll even get the chance to bake your own baguette from the same soft white wheat that is so integral to the making of Grey Goose vodka.)

And if this whets your appetite for more travel, then you can extend your stay beyond your two days at Le Logis. Simply contact Brown + Hudson and they will show you how your trip to Le Logis can be just the start of an unforgettable adventure.

## HIGHLIGHTS

HEAR THE STORY OF GREY GOOSE'S RISE TO BECOME "THE BEST VODKA IN THE WORLD" FROM THE MAN WHO CREATED IT: CELLAR MASTER FRANÇOIS THIBAUT

BECOME A COCKTAIL-MAKING PROFESSIONAL WITH THE HELP OF AN EXPERT GREY GOOSE MIXOLOGIST

DISCOVER THE NUANCES OF FLAVOUR AND CHARACTER IN EACH SIP OF GREY GOOSE

ENJOY THE BEST OF LOCAL CUISINE SERVED BY LE LOGIS'S MASTER CHEF IN RESIDENCE

STROLL THE PICTURESQUE VINEYARDS SURROUNDING THE MANOR HOUSE HOME OF GREY GOOSE

EXPLORE THE HISTORY OF THE COGNAC REGION AND THE IMPORTANCE OF ITS FAMOUS SOFT WINTER WHEAT

MASTER THE ART OF BAKING THE PERFECT FRENCH BAGUETTE WITH AN EXPERT LOCAL ARTISAN





## DAY ONE

Arriving at Bordeaux Airport, you will be met by your driver and taken to Le Logis where you will be greeted with a Le Grand Fizz cocktail - an elegant combination of Grey Goose, elderflower liqueur, fresh lime and chilled soda. Your luggage will be taken to your beautiful bedroom as you settle in, mingle with the other guests and explore the property.

In the evening, you'll enjoy a Welcome Reception with a range of drinks specially created to express the sheer versatility of the House Spirit. Choose from our signature cocktails, such as the classic Martini - stirred never shaken - or sample those made from Grey Goose Le Melon ... Le Citron ... La Poire or other of our delicately flavoured vodkas. If those do not tempt you then an expert mixologist will be on hand to create a cocktail to perfectly suit your taste.

After the Reception, you can indulge in local specialities served at an informal dinner by Le Logis Chef in residence.

Then, as you relax post-dinner, a team of expert bartenders will be on hand, to prepare the finest cocktails as you unwind and get to know your fellow guests.

## DAY TWO

Le Logis has an open farmhouse-style kitchen, so breakfast is a relaxed affair. During breakfast why not kick-start your day with a Bloody Mary or try a Summer Mary made with green tomato, yellow pepper, cucumber, celery, wasabi and a blend of taste-bud-tantalising spices..

Today is your introduction to François Thibault, who will take you through the unique processes, natural products and craft skills that combine to create each bottle of Grey Goose. You'll soon realise that there is another ingredient that has helped Grey Goose gain global recognition - François's determination and obsession with quality.

The son of a wine grower, François, was fascinated by the craft of making fine wines and spirits from an early age. He will take you on a stroll through the picturesque vineyards where he'll share with you his passion for the Cognac region and why its soils make some of the most unique terroir in the wine-making world.

Return indoors to join François in the chai where he will tell his personal story and how he became a Maître-de-Chai - an acclaimed title reflecting his years of apprenticeship and long years of learning with the finest Cognac houses.



Visit the Picardie Room, designed to resemble a mill and learn about the famous grain that is used to make his vodka. The soft winter wheat is supplied exclusively by three local farming co-operatives. This ensures a continuity of operation - from sowing the wheat seed in the fields to the delivery of the wheat in perfect condition to the distillery.

An invitation into François' atelier will allow you to gain a deeper understanding of the nuances of flavour and character that can be found in each sip of his famous vodka. In a series of tastings he will explain how to recognise the subtle qualities of Grey Goose and why it is so distinctive.



And to bring all François's genius together in one precious glass, you will be invited to sample Grey Goose VX: Vodka Exceptionnelle, a combination of his vodka with a hint of the Cognac that has been made from the very grapes that grow at Le Logis.

After such a memorable morning, you'll enjoy a relaxed buffet-style lunch accompanied by our new cocktail, Le GrandFizz.

This afternoon has been left free for you to spend as you wish. You might wish to relax by the pool or take a leisurely walk through the gardens, planted with luscious fruits and herbs indigenous to the local countryside. Or why not enjoy a game of pétanque in the courtyard or grab a bicycle and explore the unspoilt local scenery.



In the evening, join Le Logis's Mixologist for a bespoke mixology session. Learn the skills of crafting the perfect cocktail - from ideal serving temperatures to the intricacies of which mixers are Grey Goose Vodka's natural partner. Better still, as the sun sets on this balmy evening, he will show you how to create the summer drink that best expresses and enhances the subtle flavours of Grey Goose.

You will leave this hands-on class a cocktail-making professional. Moreover, you'll find the encounter with your Grey Goose Mixologists as entertaining as it is educational. For these individuals travel the world attending the most glamorous events. And, while mixing drinks they also mix with everyone from Hollywood stars to leaders of business and finance. So there may well be one or two anecdotes and insights included as the cocktails flow.



Afterwards, you'll join your fellow guests in the dining room for a formal three-course dinner. Here, the Le Logis Chefs will draw on their vast knowledge and experience to showcase their talents as you savour the best of the Cognac region's local cuisine. You will also be amazed by the variety of vodka-based cocktails that





can be served to perfectly complement these dishes. Indeed, after dinner you can even climax proceedings with an espresso martini!

### DAY THREE

While we'd recommend a leisurely breakfast on our terrace, an early start can be accommodated should you wish. Either way, your driver will be at your disposal for your trip back Bordeaux Airport.

What might be the end of your extraordinary two day Grey Goose getaway could, however, be the start of another unforgettable journey. Just talk to Brown + Hudson, and together you could create an even richer travel story as you head south or south west to the vineyards of Bordeaux, north to the Chateaux of the Loire Valley, South to Biarritz and the Spanish border, or east to..., well, wherever your thirst for adventure takes you.



## LE LOGIS



This 17th century manor house has a rich and fascinating history, having been home to Lords of the region for centuries.

Now, it has been lovingly restored in to a comfortable and modern chic home. Le Logis features 14 individually styled bedrooms, a dining room, two salons, open house kitchen, outdoor swimming

pool with barbecue and cocktail bar. Its décor is 'contemporary elegant' in style and offers the ultimate in relaxed luxury. It also features a series of immersive spaces created to showcase the Grey Goose story.

# THE NITTY GRITTY

## Start & Finish, Inclusions, Exclusions Costs

### START AND FINISH

Start of the trip: Bordeaux, 25<sup>th</sup> August 2016

End of the trip: Bordeaux, 27<sup>th</sup> August 2016

Duration: 3 days, 2 nights

### WHAT IS INCLUDED?

- All listed activities and experiences at Le Logis
- Breakfast each day
- Welcome cocktails
- Welcome dinner with Grey Goose brand ambassador
- All drinks on-site
- All meals on-site
- Visit to the Chateau Royal de Cognac (weather permitting)
- Time spent with François Thibault
- Visit of the estate's vineyard
- Use of all facilities at Le Logis such as bicycles, petanque, swimming pool etc
- Mixology workshop with brand ambassador
- European return flights from Bordeaux Airport
- Return transfers to Le Logis from Bordeaux Airport or rail station

### WHAT IS NOT INCLUDED?

- Any additional experiences not listed in this itinerary outside Le Logis
- Tips and gratuities

### TRIP PRICE

GBP £1,300 (including European flights up to £250) per person



## FREQUENTLY ASKED QUESTIONS

### HOW DO I BOOK?

Call Brown + Hudson on +44 203 358 0110 and quote 'Grey Goose.'

### WHAT IS THE CUT-OFF DATE?

If you wish to stay at Le Logis for the 25-27th of August you will need to book by the 12th of August 2016.

### HOW LONG CAN YOU HOLD A PLACE FOR ME?

Due to the limited availability for this exclusive experience, we cannot hold options on bookings.

### DO I NEED TO PAY A DEPOSIT?

No, we require full payment at time of purchase to secure your reservation.

### DO I NEED TO ORGANISE MY OWN FLIGHTS?

We will be on hand to help organise your flights, up to a value of £250 per person, as included in the full cost. Alternatively, we will discount £250 per person from the full cost for you to arrange your own transport.

### WHAT IS INCLUDED?

Please refer to page 8 for a full list of what is included in your Le Logis Summer Escape.

### WHO IS THIS TRIP DESIGNED FOR?

This is a rare and unique opportunity is designed for Vodka lovers wanting to go behind the scenes at the home of Grey Goose.

### IS THERE AN AGE RESTRICTION?

Yes, all guests staying at Le Logis must be 25 years and above.

### CAN I EXTEND MY STAY AT LE LOGIS?

Unfortunately not, however we have myriad wonderful ideas for you to extend your trip in the region or further afield. Just get in touch and we'll be happy to help.

### WILL I BE ABLE TO STAY CONNECTED?

Yes, there is wifi throughout Le Logis and mobile phone reception here and there. There are no TVs in the guest rooms to help you disconnect from the world and truly enjoy this experience.

### IS THERE A MINIMUM OCCUPANCY FOR THE TRIP?

Yes, there is a minimum occupancy of 8 pax. Should this quota not be filled, we reserve the right to cancel the trip and refund any and all invoices paid to Brown + Hudson.

# TERMS

## STANDARD TERMS AND CONDITIONS OF BUSINESS

All bookings are made with Brown + Hudson Ltd., A registered company in England and Wales with company number 9052229 and registered office at 27 Mortimer Street, London W1T 3BL, England, United Kingdom (UK) (referred to in these terms and conditions as "Brown + Hudson"). Your contract will be either with Brown + Hudson or with another supplier of travel services and this will depend on the type of arrangements you book. Your contract will be with Brown + Hudson if it arranges a package comprising at least two or more of the following services where the services are sold at an inclusive price and are taken together and where they either cover a period of more than 24 hours or include overnight accommodation: (a) transportation; (b) accommodation; and (c) other tourist services not ancillary to transportation or accommodation which account for a significant part of the arrangements. For all other arrangements, Brown + Hudson is the Booking Agent for the supplier. In this event, your contract will be with the supplier (or suppliers) and Brown + Hudson accepts no responsibility for the suppliers' actions or omissions. Copies of the conditions of your contract with your supplier are available on request from us, and Brown + Hudson recommends that you ask for them and read them before you book so that you are aware of how they may affect your booking.

### 1. RESERVATION

**1.1** On your enquiry, Brown + Hudson establishes where and when you wish to travel, and if we are satisfied that this is feasible, we will send you a Trip Planning Agreement (TPA) to sign, and you will pay us a minimum non-refundable Trip Planning Fee (TPF) of £1,000. Under certain circumstances this fee will be higher. This TPF covers the cost of researching your bespoke trip and this contract with the terms and conditions contained herein will apply. **1.1.2** We will then create a Trip Planning Interview (TPI), which you are required to complete and return to us within 30 days in order that we can create your bespoke trip. Alternatively, the TPI may be completed with one of our consultants on the telephone or in person. In this event, the details of the conversation will be confirmed to you in writing by Brown + Hudson shortly after the discussion. If you fail to return the completed TPI or have the discussion to complete the TPI by phone or in person within 30 days, we will assume you do not wish to use our services; and we will close our file on your bespoke trip. **1.1.3** Upon return of the TPI, we will prepare an itinerary for your consideration and present it to you within seven to 21 days depending on the complexity of your trip. The thought and creativity that goes into making a Brown + Hudson trip is priceless. However, a management fee is applied to the total cost, and this fee is dependent upon various factors including the logistical complexity of the trip. Should you not be satisfied with the final price, Brown + Hudson will endeavour to adjust the trip to meet your budgetary requirements. The experiences we create are priced as complete packages, that include components with confidential contract rates with partners, as such Brown + Hudson is unable to itemise costs. If necessary, a final balance invoice will be issued to take into account additional costs incurred by Brown + Hudson for extras and options not covered in this arrangement. Brown + Hudson does not under any circumstance provide a breakdown of costs. Once the itinerary has been agreed, you will be invoiced for a portion of the full cost, usually 30% but this will vary at our discretion and depending on the nature of the trip, particularly when aircraft or yacht charters are involved. You are required to pay the remaining 70% of the trip's cost at least three months prior to its commencement. **1.2** Brown + Hudson reserves the right to refuse to accept a reservation at any stage of the process until the invoice has been paid in full. Our experiences entail risks – and rewards – beyond those encountered at home. We always stress that our trips are a partnership with travellers. Our primary objective is to take the hassle out of a great travel experience. In return, we count on people to ensure they are healthy and fit; to prepare themselves by reading about clothing, training, medical requirements and culture-specific etiquette; to appreciate that in some countries, local living standards, practices, services and accommodations may differ from those in North America or Europe (often in delightful ways); and to understand – indeed relish – the fact that a road less travelled means a more unpredictable and more rewarding adventure.

### 2. PAYMENTS

**2.1** All payments to Brown + Hudson are to be made by telegraphic transfer directly into the bank account of Brown + Hudson, as follows: Sterling Payments Beneficiary Bank: Arbuthnot Latham & Co., Ltd. Beneficiary Bank Sort Code: 30-13-93 Swift Code: ARBUGB2L Beneficiary Name: Brown + Hudson Ltd. Beneficiary Account Number: 51865501 IBAN: GB11ARB030139351865501, Euro Payments Correspondent Bank: Commerzbank Bank Swift Code: COBADE33 [Beneficiary Bank Name: Arbuthnot Latham & Co., Ltd. | Beneficiary Bank Swift Code: ARBUGB2L | Beneficiary Bank Account No: 0874460900 | Beneficiary Name: Brown + Hudson Ltd. | Beneficiary IBAN: GB65ARB030030851865502 US Dollar Payments Correspondent Bank: Deutsche Bankers Trust Co. Americas, New York | Swift Code: BKTR US 33 ABA/FW No: 021001033 | Beneficiary Bank Name: Arbuthnot Latham & Co., Ltd. Beneficiary Bank | Swift Code: ARBUGB2L | Beneficiary Bank Account No: 04164563 | Beneficiary Name: Brown + Hudson Expeditions Ltd. | Beneficiary Account No: 11660902 | Bank: Arbuthnot Latham | Arbuthnot House, 7 Wilson Street, London, EC2M 2SN, United Kingdom | Personal Banker Contact Details: Shane Powell, Tel. +44 207 0122 624 | In the name of Brown + Hudson Ltd. **2.2** An initial payment of usually 30% of the full price is payable at the time of booking (see 1.1.3 above). **2.3** The remainder of the price payable to Brown + Hudson is to be paid three months prior to the commencement of the bespoke trip and/or service. **2.4** Notwithstanding anything to the contrary contained herein, if the bespoke trip is to commence in less than three months, the full price shall be payable immediately. **2.5** If any payment remains unpaid after seven days past the due date of the payment, Brown + Hudson reserves the right to cancel your booking without notice. You will be liable for any costs incurred.

### 3. PRICES

**3.1** Unless stipulated by Brown + Hudson, all prices will be in the currency of the country where the service will be rendered for the traveller (in euros within the Eurozone, in sterling within the UK and generally in US dollars elsewhere). **3.2** Brown + Hudson reserves the right to impose surcharges in respect of cost increases incurred during the creation of your bespoke trip. These may include but are not limited to increases related to fuel, airport costs/taxes, currency fluctuations, increases levied by suppliers used for your bespoke trip or any part thereof or government action (both UK and foreign). If the increase is in excess of 10% of the total cost, you can withdraw from the bespoke trip and Brown + Hudson will give you a full refund of all money paid to the company less an administrative charge of £500 excluding the cost of the TPF paid. Brown + Hudson will not increase the price of your holiday less than 30 days before departure and nor will it be increased if the fluctuations are less than 2%. However, you must advise Brown + Hudson in writing within 10 days of receiving the increased invoice in order to cancel your bespoke trip. **3.3** No refunds will be given if currency rates improve. **3.4** Value Added Tax will be included in the price wherever applicable.

### 4. AMENDMENT

**4.1** If Brown + Hudson is your Booking Agent, your contract with your suppliers may allow the supplier to change the booking details. Where this occurs, Brown + Hudson will ensure that you are promptly notified of any significant changes (for example, to airline flight times and routes) but will accept no liability for the changes or costs which may result. **4.2** Brown + Hudson aims to run the bespoke trip as created. However, occasionally it may be necessary to make minor changes to the bespoke trip. No refund will be made. **4.3** If Brown + Hudson is unable to offer a significant proportion of the bespoke trip, you will be offered a refund or an alternative trip of equal or greater value which Brown + Hudson, at its sole discretion, deems suitable.

### 5. CANCELLATION BY BROWN + HUDSON OR ITS SUPPLIERS

**5.1** Brown + Hudson reserves the right to cancel a bespoke trip or any part thereof. In this unlikely event, you will receive a refund of all invoices paid to Brown + Hudson less any losses incurred by Brown + Hudson. **5.2** No refund will be issued if Brown + Hudson is forced to cancel, or make significant changes to, the bespoke trip due to circumstances beyond its control or that of its suppliers. These circumstances include but are not limited to man-made or natural disasters, acts of god, fire, explosion, adverse weather conditions, flood, earthquake, terrorism, riot, civil commotion, war, hostilities, strikes, riots or civil disturbances or acts of government and any acts which lead the British Foreign and Commonwealth Office to advise travellers against non-essential travel to your destination. **5.3** Specific to Grey Goose Summer Escape, should the minimum occupancy, 8 pax, not be filled, all invoices paid to Brown + Hudson will be fully refunded.

### 6. CHANGES BY YOU

**6.1** If, after our invoice has been issued, you wish to change your bespoke trip in any way (for example, your chosen departure date), Brown + Hudson will do its utmost to make your changes but this may not always be possible. Any request for changes must be made in writing. **6.2** You may be asked to pay an administration charge of £100 for each person whose travel arrangements are changed, along with any further costs we incur in making this alteration.

## 7. CANCELLATION BY YOU

**7.1** If you wish to cancel a bespoke trip or leave/return early, Brown + Hudson will endeavour to do what it can to help you make any necessary arrangements. However, all payments are non-refundable, and any additional costs incurred by Brown + Hudson occasioned hereby shall be your liability. **7.2** Please note that if the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

## 8. INSURANCE

**8.1** Comprehensive insurance is compulsory for all persons booking on a Brown + Hudson bespoke trip. You must ensure that your insurance is valid for the duration of your bespoke trip. **8.2** Your insurance policy must be comprehensive and include sufficient cover, especially regarding cancellation, curtailment, theft, accident, repatriation, medical, third party, liability for injury to others and death, and loss or damage to equipment. **8.3** You must produce proof of insurance if required by Brown + Hudson. **8.4** You should secure your insurance cover at the earliest opportunity to ensure you are covered and in any event prior to departure or within 14 days of payment of the full invoice, whichever date is earlier. **8.5** If you live in North America, ask us whether we have travel insurance facilities that may be suitable for you.

## 9. YOUR BEHAVIOUR AND RESPONSIBILITIES

**9.1** You are expected to behave decently and with consideration to Brown + Hudson, any suppliers and fellow travellers. **9.2** You must comply with rules and regulations set by accommodation providers and all other suppliers from time to time. **9.3** Brown + Hudson does not accept responsibility should you suffer any injury as a result of or in connection with you skiing or snowboarding off-piste, hiking other than on level walking paths or bicycle riding. **9.4** You are responsible for looking after the accommodation where you stay during your bespoke trip. You may have to pay Brown + Hudson a damage deposit on rental property; this deposit will be returned to you after completion of the bespoke trip, provided no damage has occurred in the accommodation. If damage has been inflicted on the rented accommodation, all clients who occupied that property are responsible for costs incurred to rectify the damage caused. **9.5** Brown + Hudson reserves the right to remove any traveller or travellers from all or part of the bespoke trip if Brown + Hudson feels they are behaving in an unacceptable manner. Brown + Hudson will not be responsible for repatriation or any costs incurred, and no refund will be given as the result of being removed from the trip or part thereof. **9.6** All of your property is your own responsibility. You may be able to make a claim if the loss suffered is covered under the terms of your insurance policy.

## 10. MEDICAL

**10.1** You are responsible for telling Brown + Hudson of any medical condition that could have an effect on your performance on the trip and of any pre-existing medical problems/conditions. If your medical condition should change during the course of the trip, you must keep Brown + Hudson informed. **10.2** Any medical information you submit to Brown + Hudson will be held in the strictest confidence and Brown + Hudson will abide by all of its obligations under the Data Protection Act and associated legislation.

## 11. DOCUMENTATION

**11.1** You are responsible for obtaining all required travel documentation. You must obtain any required visas and have a passport that is valid for at least six months from the date that you enter all foreign countries. It is also your responsibility to ensure that these documents are in good order and that you have them with you when necessary. **11.2** Brown + Hudson is not responsible for any costs incurred due to your not having the correct documentation when required.

## 12. TRAVEL ARRANGEMENTS

**12.1** You are responsible for checking in for all flights and other travel arrangements in good time and with the correct documentation. Brown + Hudson will not be responsible for any costs incurred by your failure to be there on time or with the required documents.

## 13. SUPPLIERS

**13.1** Some aspects of Brown + Hudson's bespoke trips may be run by third-party suppliers. These include but are not limited to accommodation, biking, walking, horseback riding, rafting, kayaking, canoeing, paragliding, ski and snowboard tuition, transfers, avalanche awareness courses, first aid courses, off-piste skiing and snowboarding, gliding, and helicopter and other aircraft flights or charters. These aspects may be dependent on factors outside Brown + Hudson's control, such as weather, and if they do not run for any reason, no refund will be given. **13.2** You must acknowledge that many of the activities offered are inherently risky. Brown + Hudson does not accept responsibility and is not liable for any negligent acts or defaults of any supplier or any other person, company or corporation not directly under its control. **13.3** Some suppliers may request that you sign a waiver or acknowledgement of risk. If you refuse to sign, you may be excluded from that activity and no refund will be issued.

## 14. BROWN + HUDSON'S RESPONSIBILITIES & LIMITATIONS OF LIABILITY

**14.1** Brown + Hudson accepts no responsibility for the actions or omissions of suppliers when it acts as your Booking Agent, and in such cases the rest of this clause 14 does not apply. **14.2** Although Brown + Hudson takes all reasonable precautions to prevent accidents or injury, you acknowledge and agree that some of the activities on the trip in which you participate do have a risk of accident and serious injury. Therefore, you will not take any unreasonable risks, and if you do, then you are responsible for your own actions. **14.3** Brown + Hudson will make all reasonable checks that guides and instructors have the appropriate qualifications. **14.4** Brown + Hudson will be under no liability at all if you suffer loss, death or personal injury where there has been no fault on the part of Brown + Hudson or its own employees. **14.5** Subject to these terms and conditions Brown + Hudson may accept responsibility for death, injury or illness which you must prove was caused solely by the negligent acts and/or omissions of its employees or agents and its suppliers whilst acting within the scope of, or in the course of, their employment in the provision of your contractual travel arrangements. **14.6** The amount of any compensation to which you may be entitled will be limited in accordance with and/or in an identical manner to: **14.6.1** the contractual terms of the companies that provide the transportation for your travel arrangements. These terms are incorporated into this contract; and **14.6.2** any relevant international convention, for example, the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation that you can claim for death, injury, delay to passengers and loss, damage and delay to luggage. Brown + Hudson is to be regarded as having all benefit of any limitation of compensation contained in these or any other conventions. **14.7** Brown + Hudson does not accept responsibility for unusual and unforeseen circumstances beyond our control where the consequences could not have been avoided even if all due care had been exercised or could not have been foreseen or forestalled.

## 15. CURRENCY REFUNDS

**15.1** All refunds made by Brown + Hudson may be made in the currency originally used to make the relevant payment.

## 16. COMFORT & RISKS

**16.1** As already highlighted in these terms and conditions, whilst we believe our trips provide benefits and rewards, they also entail risks. Therefore, while we try to see that you have a great trouble-free experience, you will be aware that local living standards, practices, travel conditions, facilities, safety standards, services and accommodation differ and may be of a lower standard and less comfortable than you are used to. We hope this makes for a more authentic and rewarding adventure.

## 17. COMPLAINTS

**17.1** Any complaints or suggestions about your trip should be made to Brown + Hudson at Suite 6 The Shaftesbury Centre, 85 Barbly Road, London, England, United Kingdom, and every effort will be made to reach an amicable solution. **17.2** If an amicable solution cannot be agreed, you may send your complaint or suggestion in writing, within 28 days of the end of your bespoke trip, to Brown + Hudson.

## 18. LAW & JURISDICTION

**18.1** These terms and conditions and all disputes arising out of or in relation to the contract entered into between Brown + Hudson and you will be interpreted in accordance with and governed by the laws of England and Wales. **18.2** In entering into a contract with Brown + Hudson you accept that any dispute arising from such contract will be subject to the exclusive jurisdiction of the English courts.





## RICHER TRAVEL STORIES

Afghanistan, Antarctica, Arctic, Argentina, Australia, Bhutan, Bolivia, Borneo, Botswana, Brazil, Cambodia, Canada, Chile & Easter Island, China, Colombia, Costa Rica, Croatia, Cuba, DR Congo, Ecuador, Ethiopia, Fiji, France, Galápagos Islands, Greenland, Iceland, India, Indonesia, Iraq, Ireland, Italy, Japan, Jordan, Kenya, Laos, Lebanon, Madagascar, Malawi, Malaysia, the Maldives, Mexico, Mongolia, Morocco, Mozambique, Myanmar, Namibia, Nepal, New Zealand, North Korea, Norway, Oman, Panama, Papua New Guinea, Patagonia, Peru, Rwanda, Seychelles, Solomon Islands, South Africa, South Sudan, Spain, Sri Lanka, Sweden, Switzerland, Tanzania, Thailand, Tibet, Turkey, Uganda, United Kingdom, USA, Uruguay Vietnam, Zambia.